



RESERVATION AND OCCUPANCY POLICY

Arrival time 3:00 p.m. | Departure time 11:00 a.m.

Reservation :

Reservations must be made by contacting hosts Christian and Luda via the contact forms or at info@ocean7.fr or +33 7 87 61 07 07 [Fr, En] or +33 7 87 23 71 06 [Fr, Ru] .

Confirmation of the reservation will be effective after receipt of the total amount due for the stay (nights, tourist tax, cleaning and any options) or a deposit to be agreed with the hosts.

Payments can be made by bank transfer, sending bank check, postal check, holiday check, Paypal with costs payable by the traveler, cash in euros.

Arrival and Departure:

- **Check in: from 3:00 p.m.** at any time independently.
- The access code to the apartment and the access code to the residence and the swimming pool are communicated to travelers between 24 and 5 hours before entering the apartment.
- NB: The access code to the apartment must be activated within 24 hours of the start time of the reservation, i.e. 3 p.m., otherwise it will become inactive and a new code will have to be requested.
- **Check out: 11:00 a.m.** The access code becomes inactive at 11 a.m. on the day of departure.
- **On departure, the apartment must be left clean, the dishes clean, the towels grouped in the bathtub. Thank you.**

Security deposit:

- A **security deposit of 300 €** is to be paid at the latest on arrival or preferably at the time of booking.
- The security deposit can be paid by bank transfer, in cash, or by bank check. In any case, your hosts would be delighted to welcome you personally. For a payment via Paypal, the costs will be borne by the traveler. For independent arrival and cash payment, contact us.
- A detailed inventory is available in the Welcome Booklet in the apartment.
- The security deposit is refunded on the day of departure by bank transfer or in cash.

Housework :

Details: Per stay: €40 for 1 person, €45 for 2 people, €50 for 3 people. Cleaning fees are to be paid upon booking

For stays of 2 weeks, bathroom and kitchen towels are changed on the 7th day at no extra charge.

For stays longer than 2 weeks, a complete cleaning with cleaning and sanitizing of surfaces, change of bedding and towels, is carried out every 2 weeks and charged 65€ in addition.

What if it doesn't go as planned?

- Hosts can be contacted at: +33 7 87 61 07 07 or +33 7 87 23 71 06
- Guests can be present on site within 10 minutes.



Other terms

- The apartment is non-smoking
- Parties or noisy events are prohibited in order to respect the neighbours. Please turn down all volume no later than 11 p.m.
- Animals: dogs, cats and goldfish are admitted without supplement. Ask the hosts when booking.

Cancellation Policy

- Cancellation of reservation free of charge up to 7 days before arrival. Reimbursement of deposit, if any, up to this date. If the cancellation occurs within 7 days prior to arrival, the total amount of overnight stays, excluding taxes and cleaning, will remain due.

Customers are allowed to change dates themselves:

- Only once, at least 10 days before their arrival
- If the fare is the same or higher than the original booking
- If the booking conditions and type of accommodation remain the same

Cancellation exceptions:

- Withdrawal period: 3 days after the reservation.
- Special situation during a pandemic due to COVID 19: In the event of cancellation less than 7 days before arrival due to a travel restriction linked to Covid 19, a closure of the residence for health reasons, a positive Covid 19 case (presentation of proof), or any measure of restriction on the part of the government preventing your arrival or the normal progress of the stay, a credit note in your name is set up (with a validity of 12 months, usable partially or fully).